

Your Vision Bleu permanent architectural lighting system is covered by the warranty described below.

12 years · controllers and pixels 3 years · light bars and landscape lighting 3 years · labour included IP68 · sealed against water and dust

–40°C · rated operating temperature RBQ · 5864-7108-01

Warranty Details

PRODUCTS Permanent architectural RGB and warm-white lighting system — controllers, smart pixels, light bars, and landscape lighting.

Coverage — The warranty period runs from the date of installation:

COMPONENT	COVERAGE PERIOD
Controllers and smart pixels	twelve (12) years
Light bars and landscape lighting	three (3) years
Labour and service calls	three (3) years

Labour is covered for three years from installation: a service call to replace a covered part is at no charge in that window. After three years, parts remain covered as above, but the visit is billed at our current hourly rate.

PARTS All technology components of the system are covered.

TERMS AND CONDITIONS

Scope of Coverage

This warranty covers defects in material or workmanship identified under normal use conditions, for the applicable coverage period described above.

Warranty Claims

To start a claim, contact our customer service at **450-999-7258** or **contact@visionbleu.com**. Our team will assess the issue and, if necessary, arrange for repair or replacement of defective parts.

Exclusions

This warranty does not cover damage caused by:

- incorrect maintenance or use;
- natural disaster, including but not limited to flood, fire, or storm;
- unauthorized modification or repair.

Proof of Purchase

Keep your original invoice or proof of purchase. It is required to process any warranty claim.

Built to Last

Every system is IP68 sealed, rated to operate to –40°C, and cULus/UL listed. Rated service life exceeds 50,000 hours.

Thank you for trusting Vision Bleu with the permanent lighting of your property. Our team remains available for any question.